

SkyCommerce

THE ACTUALLY USEFUL CHATBOT

WHAT IS

SKYCOMMERCE

SkyCommerce is a fully automated chat system designed to stimulate the sales of your online store and comprehensively handle your customer support.

HOW DOES IT WORK?

SkyCommerce is powered by a team of AI agents, each specializing in a specific role and tasks.

They all work together in order to help the customer find the ideal product for their unique requirements, while guiding them throughout their entire shopping journey.

MAIN GOAL

Optimize and reduce costs for the e-commerce store.

- Increase conversion rates and sales.
- Save massive amount of time each month.
- Automate customer support entirely.
- Easily upsell products or services.

Take the customer shopping experience to another level.

- Always help available
- Instant access to important information
- Faster, more intuitive and personalized way of shopping.

What exactly is an **AI Agent**

An AI Agent is an upgraded version of a standard large language model (LLM).

Here are the key differences:



Ability to reason and think before giving a final answer to the user's query.



Ability to act autonomously based on its instructions and environment.



Ability to directly execute actions, rather than just providing guidance in a text format.

SkyCommerce Capabilities

Feature	Specifics	SkyCommerce
In-depth Product Knowledge	Comprehensive understanding of your entire product catalog, including detailed features, specifications, and benefits.	✓
Personalized Product Recommendation	Intuitive, AI search experience tailored to each customer's preferences and browsing history. For example, customer states the problem and SkyCommerce gives them solution.	✓
Direct Purchase	Seamless integration with your e-commerce platform, allowing customers to make purchases directly through SkyCommerce.	✓
Real-time Order Tracking	Provides up-to-the-minute information on order status, shipping, and delivery estimates.	✓
Expert Sales Knowledge	Utilizes advanced sales techniques and strategies to guide customers through the purchasing process effectively.	✓
Product Comparisons	Offers detailed, side-by-side comparisons of products, helping customers make informed decisions.	✓
Comprehensive Q&A Capability	Answers a wide range of questions about your products, services, and business operations with accuracy and clarity.	✓
Multi-User Support	Efficiently serves multiple customers simultaneously, reducing wait times and improving overall service capacity.	✓
24/7 Availability	Provides round-the-clock assistance, ensuring customers can get help anytime, regardless of time zones or business hours.	✓
Unlimited Interactions	No restrictions on the number of customer interactions, allowing for in-depth and thorough assistance as needed.	✓
Easy Integration	Quick and seamless integration with your existing online store platform, minimizing setup time and technical challenges.	✓
Ongoing Support & Maintenance	Continuous support and updates from our dedicated team, ensuring SkyCommerce remains up-to-date and effective.	✓
Integration capability with WhatsApp, Viber, and Messenger	SkyCommerce connects with popular apps allowing customers to interact through their preferred communication channels.	Additional fee
Collection & processing of user information	Collects and analyzes user data to build comprehensive profiles, enabling more personalized and contextually relevant interactions over time.	Additional fee
Responding based on sentiment analysis	Use of advanced natural language processing to detect user emotions and tone, adjusting responses accordingly to provide empathetic and appropriate communication.	Additional fee

We always provide a free demo version for you to test before the official integration in your website!

No attachments

No upfront cost

No hidden fees

We would be happy to answer any additional questions you may have!

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Or fill out this form